

July 2024

BlueBlastSM

News Providers Can Use



Healthy BlueSM

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Healthy Connections 



All Providers

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Annual Provider Training

We have some exciting news to share. After four years of being virtual due to the pandemic, Healthy Blue will now be conducting the Annual Provider Training in-person.

We will be offering eight in-person sessions at four separate locations and would love for you to join us. For planning purposes, the locations and dates are as follows:

- **October 2, 2024** | Embassy Suites by Hilton Greenville Golf Resort & Conference Center
670 Verdae Blvd., Greenville, SC 29607
- **October 8, 2024** | Richland Two Institute of Innovation (R2i2)
763 Fashion Drive, Columbia, SC 29229
- **October 15, 2024** | Southern Institute of Manufacturing and Technology (SIMT)
1951 Pisgah Road, Florence, SC 29501
- **October 21, 2024** | Trident Technical College
(Building 920, Salon F), 7000 Rivers Ave., Charleston, SC 29406


Each location will feature two sessions from 9 a.m. to noon and 1 p.m. to 4 p.m. in which both sessions cover the same topics. Choose the session that will work best for you. We hope to see you there.

[Register](#) today for the Annual Provider Training sessions.


Preferred Drug List Changes

On July 1, 2024, SCDHHS implemented a single preferred drug list (PDL) for all providers within the Healthy Connections program. The single PDL purpose is to adopt using the most cost-effective medication available. Members will still be able to access their prescriptions for up to six months after change is in effect or through December 31, 2024, even if their medication is not listed on the single PDL.

Find more information for the drug list changes on the [SCDHHS website](#)*

 fb.me/HealthyBlueSC

 [@CoachBlueSC](https://www.instagram.com/CoachBlueSC)

 [@HealthyBlueSC](https://twitter.com/HealthyBlueSC)

www.HealthyBlueSC.com

Rehabilitative Services

Healthy Blue follows the South Carolina Department of Health and Human Services (SCDHHS) fiscal year for the benefit period for our members which runs from July 1st to June 30th.

For members under 21 they are allowed 105 combined visits or 420 units per benefit period for these services. Members 21 and older have a 75 combined visit limit or 300 units. Be sure to check remaining visits or units used before rendering services as other therapy services could have been rendered by a different provider.

You can call Provider Service at [866-757-8286](tel:866-757-8286) to check visits or units met.



Organ Transplants Reimbursement

Effective Feb. 1, 2024, SCDHHS changed the reimbursement process for organ transplants services for Medicaid members that are enrolled with a Managed Care Organization. Although there is a change in reimbursement, the services covered have not been altered. Reimbursement will be for medically necessary transplant services and transplant-related services.

With the change, updates have been made to the [Hospital Services*](#) and [Physician Services*](#) manuals that can be found on www.SCDHHS.gov* website.

Find out more information on the [reimbursement changes*](#) on the SCDHHS website.



Workshops from SCDHHS

SCDHHS offers free web-based provider training opportunities to Medicaid-enrolled providers. These trainings have been extended through July 2024.

The training topics include but are not limited to the following and more:

- Medicaid basics
- Comprehensive web tool
- Claim-level adjustments
- Third-party liability (TPL)

Please review the SCDHHS website to review the training dates that meet your schedule and how to [register*](#).



My Provider Enrollment Portal

My Provider Enrollment Portal is a provider enrollment tool. We offer a web-based solution for providers who are credentialed or interested in credentialing with Healthy Blue to complete the enrollment process.

Use the portal to:

- Become a network provider.
- Make certain updates for the physician or practice.
- Get notifications when you need to supply additional information.

You may have had some questions on enrollment, which is why we would like for you to join us to review some beneficial information for My Provider Enrollment Portal on one of the following dates.

Webinars

- **My Provider Enrollment** on the following dates:
 - Wednesday, August 7, 2024, from noon – 1 p.m.
 - Wednesday, November 6, 2024, from noon – 1 p.m.

In-Person Workshops

- **My Provider Enrollment** on the following dates:
 - Thursday, June 27, 2024, from 9 a.m. – 1 p.m.
R212 Conference Center
763 Fashion Drive, Columbia, SC 29229
 - Wednesday, July 17, 2024, from 9 a.m. – 1 p.m.
Southern Institute of Manufacturing
Technology (SiMT)
1951 Pisgah Road, Florence, SC 29501

[Register](#) now and check out upcoming trainings as well.

Provider Relations Consultant

We are pleased to introduce **Ms. Michaelyn Jefferson** as one of the Provider Relations consultants for Healthy Blue. She serves the counties of Spartanburg, Cherokee, Union, York, Chester, Lancaster, Chesterfield and Marlboro.

Review the [latest territory map](#) for Behavioral Health.



**DID YOU
KNOW?**

Requesting a prior authorization or checking the status of one does not have to be a hard task. Healthy Blue offers multiple ways to request an authorization from us. We want you to go through the process accurately and with ease. We have online tools, a self-servicing portal and advocates who will help make this process seamless.

For medical services, we offer these convenient options:

- [Medical Forms Resource Center \(MFRC\)](#)
- My Insurance ManagerSM
- Call Provider Services: 866-757-8286

For Behavioral Health services, we offer these convenient options:

- [Forms Resource Center](#)
- My Insurance Manager
- Call Companion Benefit Alternatives: 800-868-1032
- Fax: 803-870-6506

Be mindful that some requests will receive an instant authorization number while other requests may require additional documentation.

More information is available on the www.HealthyBlueSC.com website under the Authorization and Eligibility tab.



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