

June 2024

BlueBlastSM

News Providers Can Use



 **Healthy BlueSM**
BlueChoice[®] HealthPlan of SC

Healthy Connections 

Physician Services Through Physician Group for Department of Alcohol and Other Drug Abuse Services (DAODAS) Providers

As of May 1, 2024, SCDHHS is allowing DAODAS county providers to enroll as physician group providers. The change will improve the provider network and provide more access to substance use treatment services.

There are enrollment requirements to file claims and certain fee schedules to review for services.

Find out more on the [enrollment requirements](#)* on the SCDHHS website. Once enrolled, providers will use the [DAODAS fee schedule](#)* for services.

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ALL PROVIDERS

Preferred Drug List Changes

Beginning July 1, 2024, the South Carolina Department of Health and Human Services (SCDHHS) will implement a single preferred drug list (PDL) for all providers within the Healthy Connections program. The single PDL purpose is to adopt using the most cost-effective medication available. Members will still be able to access their prescriptions for up to six months after change is in effect or through Dec. 31, 2024, even if their medication is not listed on the single PDL.


Find more information for the drug list changes on the [SCDHHS website](#)*.

Quality

Quality can be defined as the degree in which providers adhere to preestablished standards based on prevailing knowledge and health care practices. Healthy Blue is committed to improving the patient experience in all interactions. We are proud to work in partnership with our provider network to provide the necessary support and tools to reach our goal.

To ensure our providers meet appropriate standards, Healthy Blue participates in many national quality efforts including Healthcare Effectiveness Data and Information Set (HEDIS). The National Committee for Quality Assurance (NCQA) coordinates and administers HEDIS yearly. The Centers for Medicare & Medicaid Services (CMS) uses it for monitoring the performance of health plans.

On the www.HealthyBlueSC.com website in the Quality section, there are resources available regarding the incentive program, preventive guidelines and more.

 fb.me/HealthyBlueSC

 [@CoachBlueSC](https://www.instagram.com/CoachBlueSC)

 [@HealthyBlueSC](https://twitter.com/HealthyBlueSC)

Prior Authorization Updates for Medications Billed Under the Medical Benefit

The Pharmacy and Therapeutic (P&T) Committee approved the following clinical criteria applicable to the medical drug benefit for Healthy BlueSM. These policies were developed, revised or reviewed to support clinical coding edits.

Please see the explanation/definition for each category of clinical criteria below:

- **New:** Newly published criteria
- **Revised:** Addition or removal of medical necessity requirements or new document number

Please share this notice with other providers in your practice and office staff. Please note:

- Drugs that are new to the market are also subject to prior authorization review.
- The clinical criteria listed apply only to the medical drug benefits contained within the member's medical policy. This does not apply to pharmacy services.
- This notice is meant to inform the provider of new or revised criteria that has been adopted by Healthy Blue only.

It does not include details regarding any authorization requirements. Authorization rules are communicated via a separate notice.

Clinical Criteria Number	Clinical Criteria Title	Status
CC-0099	Abraxane (Paclitaxel, Protein Bound)	Revised
Pending	Adstiladrin (Nadofaragene Firadenovec-vncg)	Pending
Pending	Amtagvi (Lifileucel)	Pending
CC-0096	Asparagine Specific Enzymes	Revised
CC-0131	Besponsa (Inotuzumab Ozogamicin)	Revised
CC-0126	Blinicyto (Blinatumomab)	Revised
CC-0041	Complement C5 Inhibitors	Revised
CC-0123	Cyramza (Ramucirumab)	Revised
CC-0093	Docetaxel (Taxotere)	Revised
CC-0088	Elzonris (Tagraxofusp-erzs)	Revised
CC-0117	Empliciti (Elotuzumab)	Revised
CC-0034	Hereditary Angioedema Agents	Revised
CC-0258	iDose TR (Travoprost Implant)	New
CC-0090	Ixempra (Ixabepilone)	Revised
CC-0115	Kadcyla (Ado-trastuzumab)	Revised
CC-0232	Lunsumio (Mosunetuzumab-axgb)	Revised
CC-0043	Monoclonal Antibodies to Interleukin-5	Revised
CC-0260	Nexobrid	New
CC-0125	Opdivo (Nivolumab)	Revised
CC-0094	Pemetrexed (Alimta, Pemfexy, Pemrydi)	Revised
CC-0212	Tezspire (Tezepelumab-ekko)	Revised
CC-0033	Xolair (Omalizumab)	Revised
CC-0119	Yervoy (Ipilimumab)	Revised

Cultural Competency

A culturally competent health care provider is one who acknowledges the importance of culture, recognizes the impact of cultural differences, and adapts services to meet the unique cultural needs of their patients. It is important to have the knowledge, resources and tools to offer culturally competent and linguistically appropriate care. Healthy Blue wants to help as we all work together to achieve health equity.

A person's cultural affiliations can influence:

- Where and how care is accessed and how symptoms are described.
- Expectations of care and treatment options.
- Adherence to care recommendations.

Providers also bring their own cultural orientations, including the culture of medicine. Offering culturally and linguistically appropriate care incorporates a variety

of skills and knowledge, including but not limited to the ability to:

- Recognize the cultural factors (norms, values, communication patterns and world views) that shape personal and professional behavior.
- Develop understanding of others' needs, values and preferred means of having those needs met.
- Formulate culturally competent treatment plans.
- Understand how and when to use language support services, including formally trained interpreters and auxiliary aids and services, to support effective communication. And much more.

Healthy Blue ensures providers have access to resources to help support delivery of culturally and linguistically appropriate services. We encourage you to access and use the following resources available in the [provider manual](#).

Provider Relations Consultant

Patricia Thompson is one of the provider relations consultants. She serves Richland, Lexington, Calhoun, Orangeburg, Aiken, Fairfield, Newberry, Saluda and Edgefield counties' needs.

Review the [latest territory map](#) for your dedicated Provider Relations Consultant.



Upcoming Trainings

Join us to review some beneficial information for My Provider Enrollment Portal and Behavioral Health on the following dates. [Register now](#) and check out other upcoming trainings as well.

Webinars

- Behavioral Health 101 | Thursday, June 13, 2024 | noon to 1 p.m.
- My Provider Enrollment on the following dates:
 - Wednesday, Aug. 7, 2024 | noon to 1 p.m.
 - Wednesday, Nov. 6, 2024 | noon to 1 p.m.

In-Person Workshops

- My Provider Enrollment on the following dates:
 - Thursday, June 27, 2024 | 9 a.m. to 1 p.m.
R212 Conference Center, 763 Fashion Drive, Columbia, SC 29229
 - Wednesday, July 17, 2024 | 9 a.m. to 1 p.m.
Southern Institute of Manufacturing Technology (SiMT)
1951 Pisgah Road, Florence, SC 29501



DID YOU KNOW?

Clinical practice guidelines are now available on the website for you to review. We promote clinical quality guidelines to providers to support evidence-based care of our members. Healthy Blue of South Clinical Quality Improvement Committee (CQIC) reviews and adopts all guidelines at least annually and more frequently, if necessary, to review new scientific evidence or national standards published prior to this annual review process to facilitate timely guideline adoption.

Guidelines are available on the www.HealthyBlueSC.com website under the Resources tab.



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*Some links in this newsletter lead to third-party sites. Those organizations are solely responsible for the content and privacy policies on these sites.

The codes listed are for informational purposes only and are not intended to suggest or guide reimbursement. If applicable, refer to your provider contract or health plan contact for reimbursement information. To report fraud, call our confidential Fraud Hotline at 877-725-2702. You may also call the South Carolina Department of Health and Human Services Fraud Hotline at 888-364-3224 or email Fraudres@scdhhs.gov.